SC Department of Revenue Data Breach

The South Carolina Department of Revenue (SCDOR) announced that 3.8 million Social Security numbers and 387,000 credit and debit card numbers were affected by a data breach which occurred in 2012. Any checking or savings account numbers used to pay taxes or receive refunds may also be affected.

South Carolina taxpayers impacted by last year's security breach at SCDOR are able to enroll for up to one year of identity and credit protection coverage with CSID by visiting <u>www.scidprotection.com</u> or by calling 855-880-2743. Enrollment will remain open until October 1, 2014.

Palmetto State Bank encourages its customers to follow the SCDOR's recommendations outlined below to enroll in identity theft protection if they have filed a South Carolina tax return since 1998.

For your accounts at Palmetto State Bank:

Monitor your account(s) for any unusual or suspicious activity.

- Closely review your bank statement(s) for any unusual or unauthorized transactions. If you detect any suspicious activity, visit your local branch or call or main office at 1-803-943-2671.
- Monitor your Palmetto State Bank account(s) from your computer and enroll in online banking. With the online service, you will be able to monitor your account history and activity 24 hours a day, 7 days a week. To sign-up for online banking, please visit our website at <u>www.palmettostatebank.com</u> or call your local branch.
- Consider monitoring your account(s) with mobile banking. You can download an app for your iPhone, Android or Blackberry phone, you can use our convenient Mobile Web service, or you can enroll in Text Banking. You must be enrolled in online banking prior to using mobile banking. Visit <u>www.palmettostatebank.com/Mobile-Banking.aspx</u> for more information on how to enroll.

Enroll in the ID Theft Protection provided by SCDOR

• PERSONAL bank customers that are South Carolina taxpayers should take advantage of the SCDOR offer and enroll in one year of free credit monitoring by visiting www.scidprotection.com or by calling 855-880-2743.

- For those without Internet access, call the Department of Revenue at 1-866-578-5422. Remember, this is identity and credit protection ONLY, and does not apply to deposit and savings accounts.
- For BUSINESS customers, the state of South Carolina has arranged free credit monitoring services for all South Carolina businesses through Dun & Bradstreet Credibility Corp. for the life of the business. This service began on Friday, Nov. 2. Businesses can register at <u>www.dandb.com/sc/</u> or they can do so by calling 800.279.9881.
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In addition, SCDOR is encouraging you to change your online passwords and place fraud alerts with the three credit bureaus.

• To place an initial fraud alert on your credit report, you only have to call one of the Credit Reporting Agencies, and they will notify the other two. This is a FREE service.

Equifax: 800-525-6285 Trans Union: 800-680-7289 Experian: 888-397-3742

If you detect any suspicious activity on your accounts, or have any additional questions or concerns, please contact your local branch or the Main office of Palmetto State Bank at 1-803-943-2671.